



OFERTAS DE EMPLEO

Feria de Empleo y Emprendimiento 2024

Nombre empresa: KEYLAND SISTEMAS DE GESTIÓN

Perfil demandado: HELPDESK CON INGLÉS

Descripción:

You, as an excellent Help Desk Technician, must have high technical knowledge and be able to communicate efficient and effectively to understand the issues and explain its solution or steps for reaching it. You must be also customer-oriented and resistant to stress to deal with difficult situations with customers.

We are looking for technicians with a high proactivity level, developed skills for users care, communicative and decisive. Your goal is to create value for clients that will help preserve the IT Department services and the Company's Business needs.

Requisitos:

BASIC REQUIREMENTS:

At least two years of proven experience as a help desk technician.

Ability to diagnose and resolve basic technical issues following detailed Work Instructions.

Excellent communication skills.

Have a Medium level training cycle.

ESSENTIAL REQUIREMENTS: Advanced English and Advanced Spanish spoken as well as written.